



We heal and inspire the human spirit.

To: Breast Pump Providers
From: IEHP - Provider Relations
Date: July 9, 2026
Subject: **Improved Access to Breast Pumps and Lactation Support**

To ensure members have the best start with breastfeeding, we have streamlined the process for obtaining essential equipment and professional support:

Streamlined Access to Breast Pumps

- **No Authorization Required:** While prior authorizations are no longer required for non-hospital grade breast pumps, including manual and electric models, a prescription is required to support access to durable medical equipment and reduce barriers to obtaining these items.
- **Pregnancy-Long Access:** Members may now request and receive their breast pump *at any time* during pregnancy, ensuring they are adequately prepared for delivery. For individuals with high-risk pregnancies, it is strongly recommended that the breast pump be obtained at 32 weeks of gestation.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347, or email ProviderServices@iehp.org.

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